



Are LocateSmarter’s Manual Dialing Services Right for You?

Today companies in the collections industry are finding themselves hindered with increasing risk, rising TCPA complaints and class action lawsuits. In order to help mitigate risk, many companies have transitioned to manual dialers. But does handling this effort in-house make financial sense, or should you consider offshore outsourcing as a cost-effective alternative?

In-House vs Outsourced Manual Dialing Services

Expenses	In-House Annual Cost*	LocateSmarter Cost
Manual Dialer Wages	\$9.50/hour	\$8/hour
Management Team Wages	\$58,260/annually	No Charge
Incentive – Management/Staff	\$68,222/annually	N/A
Benefits/Taxes	\$83,469/annually	N/A
Occupancy & Rent/Other	\$59,380/annually	N/A
Equipment	\$61,737/annually	N/A
Insurance/Litigation Fees	\$96,408/annually	N/A
Advertising/Recruiting/Hiring/Training	\$9,183/annually	N/A

Savings of \$208,000

LocateSmarter provides manual dialing services designed to comply with TCPA while providing a cost savings of up to 60%.

Our focus on communication and innovation ensures that low cost does not equate to low quality or idle dialers. We engage with our clients in a true partnership to ensure that we are meeting your dialing needs while remaining well within the bounds of the TCPA legislation.

If you have any questions or to get started, please contact LocateSmarter.

Contact Us

*Estimated client data. Price based on 20 FTE. Cost savings may vary. Contact LocateSmarter for complete details at 844-763-7345 or info@locatesmarter.com.